

1 **Exploring Social Traffic Data for Evaluating Urban Arterial Congestion**

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1 **ABSTRACT**

2 Monitoring traffic flows and establishing performance measures on roadways are critical tasks
3 for transportation planning and traffic operations. Compared to the freeways, monitoring the
4 roadway performance on urban arterials is much more challenging due to the nature of more
5 dynamic traffic assignment patterns and insufficient traffic monitoring mechanisms on arterials.
6 In the recent years, the emerging social traffic data from the Google/Waze application has
7 provided a different layer for monitoring the real-time traffic conditions. In this study, the
8 possibility of using the social traffic data in developing mobility performance measures on urban
9 arterials is explored. A data mining approach has been developed to retrieve the traffic speed
10 from the Google/Waze application. The study compares the traffic speed data from Google/Waze
11 against the traffic data collected from the on-road vehicle detection stations. The preliminary
12 experiments have shown that the application of social traffic data daily traffic operations and
13 transportation planning is very promising.

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15 Key words: Social Traffic Data, Data Mining, Roadway Performance Measures, Traffic
16 Monitoring

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1 INTRODUCTION

2 Due to the ever-increasing demand of traffic, mitigation of roadway congestion has become more
3 and more challenging to the transportation researchers and practitioners. Traditionally, people
4 tackle the congestion issue by investing in infrastructure such as constructing new roads and
5 bridges to increase the roadway capacity. With advancement of intelligent transportation systems
6 (ITS), application of high technology has become new strategy for relieving the traffic
7 congestion. The fundamentals of intelligent transportation systems are collection, processing and
8 analysis of real-time traffic data for monitoring roadway conditions and improving traffic
9 management and operations.

10 In the recent two decades, a wide range of technologies have been developed for real-
11 time collecting traffic data [1]. The common traffic data detectors deployed on freeways and
12 urban arterials include induction loop detectors, infrared detectors, radar detectors, video
13 processing detectors and geo-magnet based detectors. The various detectors are used to generate
14 vehicle counts, vehicle classifications, and traffic speed and roadway occupancy [2]. Each type
15 of detectors has its own advantages and disadvantages. For all these detectors, one major
16 disadvantage is their maintenance which is often costly and complicated. With the advancement
17 of the wireless communication and the global positioning system (GPS) technology,
18 transportation researchers ([3], [4]) explored the usage of the GPS technology for collection of
19 travel time and speed data. More recently, in their explorative work, Valerio et al [5] estimate the
20 road traffic condition on top of the cellular network infrastructure. As of today, the GPS based
21 technology has been widely applied for collecting travel time data on freeways.

22 Based on the traffic data collected on the freeways and arterials, performance measures
23 can be established to monitor the effectiveness of operational strategies and to assess the success
24 of achieving operational efficiencies [6]. One common performance measure is Level of Service
25 (LOS). In the Highway Capacity Manuals (version 2010) [7], highways are categorized into
26 three different classes which are Class I, Class II and Class III. LOS was established on the basis
27 of these classes by using different parameters, namely, average travel speed, percentage time
28 delay and percent of free flow speed. Six Level of Service classes (LOS A to F) are calculated in
29 that LOS A means free flow and LOS F means forced or breakdown flow. In addition to the
30 Level of Services, other quantitative indexes can be used as roadway performance measures [8].
31 These indexes include: (1) Volume/Capacity ratio; (2) Average travel speed and its reliability;
32 (3) Duration of Congestion. Roadways of different classes may use different performance
33 measures to monitor its efficiency.

34 The Washington D.C. Department of Transportation (DDOT) plans, designs, builds,
35 maintains and operates the transportation infrastructure within Washington, DC. Washington,
36 DC is primarily an arterial system; less than one percent of roadway mileage is freeways. This
37 implies that the efficiency of the transportation system is primarily dictated by the reliability and
38 efficiency of the signal system.

39 In the recent years, the District Department of Transportation has expanded intelligent
40 transportation infrastructure for collecting traffic data. Expansion of the data detection system on

41 arterials will be very costly and take long time to complete. In addition, maintenance of data
42 detection stations has been an issue in the District. However, the emerging social traffic data
43 such as the Waze data has potential in providing a low-cost alternative solution to meeting the
44 gap.

45 Waze [9] is a GPS-based geographical navigation application program for smartphones
46 which provides user-submitted travel times and route details. Through the online map interface,
47 the drivers can report accidents, traffic jams, speed and police traps. The speed data is derived by
48 tracking the users' GPS coordinates on the roads. Different from traditional GPS navigation
49 software, the Waze data is community-driven, gathering complementary map data and traffic
50 information from its users. The Waze data includes real-time incident information and travel
51 times from individual drivers. Recently the transportation researchers started using the Waze
52 data for improving incident management. For instance, Fire et. al. [10] trolled the Waze data
53 and plotted traffic accident patterns to determine the hot spots in the city. The results of their
54 research are valuable in optimizing the deployment of police force. Transportation practitioners
55 in Boston have also explored the possibility of using the Waze data to improve their signal
56 operations [11]. Derived from Waze, a specific Participatory sensor network (PSN) is proposed
57 in [12] for sensing traffic conditions and understanding of city dynamics and the urban
58 behavioral patterns of their inhabitants. Iovanovici et. al. [13] focused on utilizing Waze data to
59 monitor the state of roads in urban environments over a large period of time to build a traffic
60 map. Inspired by the Waze driving app, Martelaro et. al. [14] developed a system to measure
61 driver's situation awareness through real time on-road event questions. In the aspect of privacy
62 and authenticity, Jeske et. al [15] evaluated the Google and Waze protocol regarding privacy and
63 authenticity, and proposed a solution that increases the user's privacy and at the same time
64 prevents attacks manipulating the traffic analysis. Brown et. al. [16] proposed a protocol for
65 traffic-update mobile applications that supports the creation of traffic statistics from Waze
66 reports while protecting the privacy of the users. As of today, it is estimated that there are nearly
67 500 thousands Waze users in the Washington DC metropolitan area. With fast-increasing
68 number of users, the Waze database has accumulated a great amount of traffic data that have
69 potential in using for the traffic management purpose.

70 The application of social traffic data for traffic monitoring is consistent to the "Asset Lite"
71 Concept that has been adopted by DDOT recently. "Asset lite" solutions refer to strategies
72 geared towards getting to a desired outcome using fewer assets. DDOT has applied the asset lite
73 concept for real-time estimation of parking availability information. Similarly, for travel time
74 information on a transportation system or a segment of roadway, a certain number of assets
75 based on the desired outcome (say accuracy) are required. However, if different data elements
76 are able to be added into the estimation process, there is a likelihood of getting to the same level
77 of accuracy with fewer assets. The accuracy (or outcome gap) is filled with other available data
78 sources. The cost effectiveness stems from having to procure, install and maintain fewer assets.

79 This paper looks into the possibility of using social media data to fill the outcome gap. A
80 comprehensive approach has been developed to analyze the Waze data for real-time traffic

81 monitoring. A performance measure was developed based on the Waze data for evaluating the
 82 major arterials in the District. The rest sections of this paper is organized as below: the next
 83 section describes a data mining approach for retrieve the crowdsourced Waze data, followed by a
 84 section for numeric experiment on a major arterial in the District of Columbia. The conclusions
 85 are drawn in the last section.

86 **A DATA-MINING APPROACH FOR RETRIEVING AND ANALYZING WAZE DATA**

87 The crowdsourced Waze data consists of two parts: the Waze traffic incident alerts data and the
 88 Waze traffic jam data. The Waze traffic incident alert data contains all traffic incident
 89 information reported by Waze users through the Waze mobile application. The Waze application
 90 automatically generates a score of reliability, which is from level 1 to level 10, for each incident
 91 alert report. The score increases when more users report the same incident. The Waze traffic jam
 92 data source reports real-time traffic slowdown in specific road segments based on data the
 93 system gather online. Waze generates its traffic jam information by processing the following data
 94 sources: (1) GPS location points sent from user phone; (2) the actual speed vs. average speed;
 95 and (3) free flow speed. One the map, traffic jams is represented by a color-coded polyline
 96 string which indicates the roadway segment(s) suffering from congestion. A level of congestion
 97 from 0 to 5 is created for each report roadway segments. The level of congestion increases if the
 98 length of polyline string increases. The data types for the Waze traffic jam report is described in
 99 Table 1:

100 Table 1: Data Types for the Waze Traffic Jam Report

Field	Description	Features	Description
Time	Time when the traffic jam data is report	Length	Length of roadway segment (specified as polyline) in meters
Delay	Delay of jam compared to free flow speed, in seconds	Line	Traffic jam line with starting and end points
Level	Traffic congestion level (0 = free flow 5 = blocked)	Speed	Current average speed on the target segments in meter/second

101 A program was developed to retrieve the Waze congestion data and save it to the
 102 MongoDB [17] database. The retrieved Waze data is stored under a tree structure according to
 103 the MongoDB database schema. Each report in the database has an associated “id” with a sub-
 104 node called “updates” storing the history of the records evolution. The raw Waze traffic data is
 105 updated every 5 minutes.

106 Let S denote the roadway route for the study. S can be divided into several relatively-
 107 short roadway segments $s_i, i=1, 2, \dots, N$. The lengths of the segments are defined to be in the
 108 range of 0.3– 0.8 miles. Let $P(d,t)$ be the set of all Waze polylines for reporting travel speed on
 109 date d at time t . For each Waze polyline $p \in P(d,t)$, there is space-mean speed $v_p(d,t)$ reported by
 110 the Waze users. Let $Q_i(d,t)$ be the subset of $P(d,t)$ in which the Waze polylines overlap the

111 roadway segment s_i . The average speed on roadway segment s_i on date d at time t , denoted as
 112 $v_i(d,t)$, can be estimated as:

$$113 \quad v_i(d,t) = \begin{cases} \text{null} & \text{if } Q_i(d,t) \text{ is empty} \\ \frac{\sum_{p \in Q_i(d,t)} v_p(d,t)}{N_p(d,t)} & \text{Otherwise} \end{cases} \quad \text{Eq (1)}$$

114 Where $N_p(d,t)$ is the number of elements in the set $Q_i(d,t)$. In a typical scenario, roadway
 115 segment s_i only overlaps one polyline p , then $v_i(d,t) = v_p(d,t)$.

116 Three types of days are categorized: regular working days, weekends and special days.
 117 Let D_w be set of all regular working days within the data collection period when the $v_i(d,t)$ is not
 118 null. The mean and variance of travel speed at time t on a regular working day can be estimated
 119 in Eqs (2) and (3), respectively:

$$120 \quad \bar{V}_i(t) = \frac{1}{N_w} \sum_{d \in D_w} v_i(d,t) \quad \text{Eq (2)}$$

$$121 \quad \text{Var}(V_i(t)) = \frac{1}{N_w - 1} \sum_{d \in D_w} [v_i(d,t) - \bar{V}_i(t)]^2 \quad \text{Eq (3)}$$

123 Based on the Waze data, the traffic flow profile for each roadway segment can be calculated by
 124 calculating the mean value and the variance of the average speed at each time point for a regular
 125 working day. It is also useful to calculate the 80th percentile of the segment travel speed
 126 $\hat{V}_i(t)$ for each segment s_i and time t . The 80th percentile of the travel speed is more appropriate
 127 than the average speed in capturing the traffic congestion on arterials where the variances of
 128 travel speeds are big.

129 With the estimated travel speed for each roadway segment in place, the travel speed for
 130 the entire route can be easily calculated as:

$$131 \quad \hat{V}(t) = L / (\sum_i \frac{L_i}{\hat{V}_i(t)}) \quad \text{Eq (4)}$$

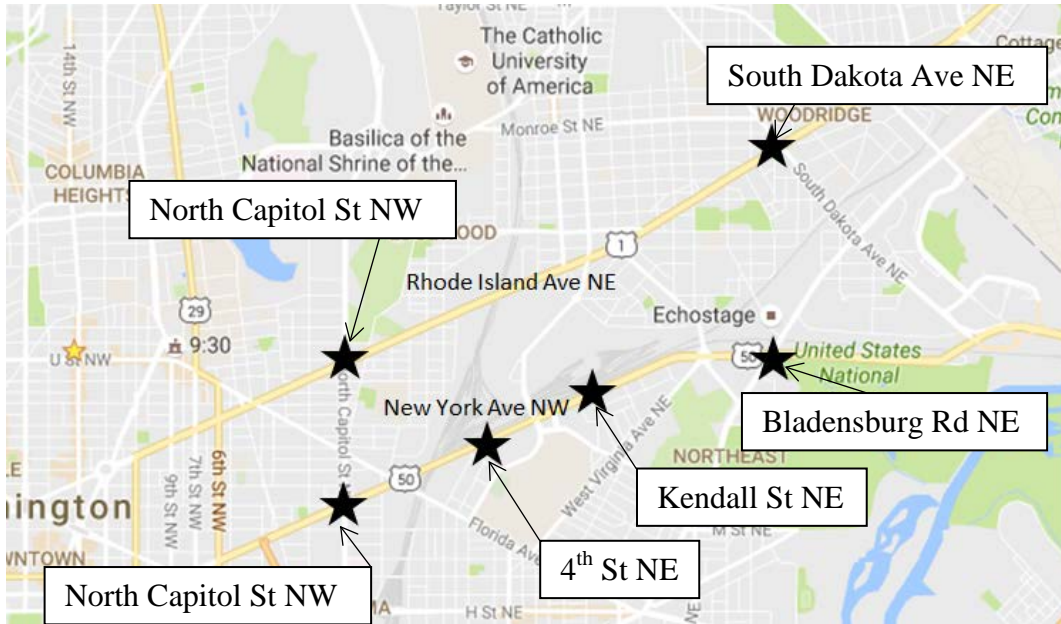
132 Where L is the total length of the route and L_i is the length of the individual roadway segment s_i .

133 ANALYSIS OF WAZE DATA ON TWO CORRIDORS

134 As described in above sections, the data obtained from Waze is polyline with average speed and
 135 delay attached to each line. The westbound New York Avenue corridor is one the most
 136 congested roadway in the nation's capital city. The selected corridor is between Bladensburg and
 137 North Capitol St NW. New York Ave is the only corridor in DC where DDOT has installed
 138 travel time collection system which can be used as ground truth. New York Ave is divided in to
 139 three segments as shown in Figure 1:

- 140 a. Bladensburg Rd NE to Kendall St NE
- 141 b. Kendall St NE to 4th St NE

142 c. 4th St NE to North Capitol St NW



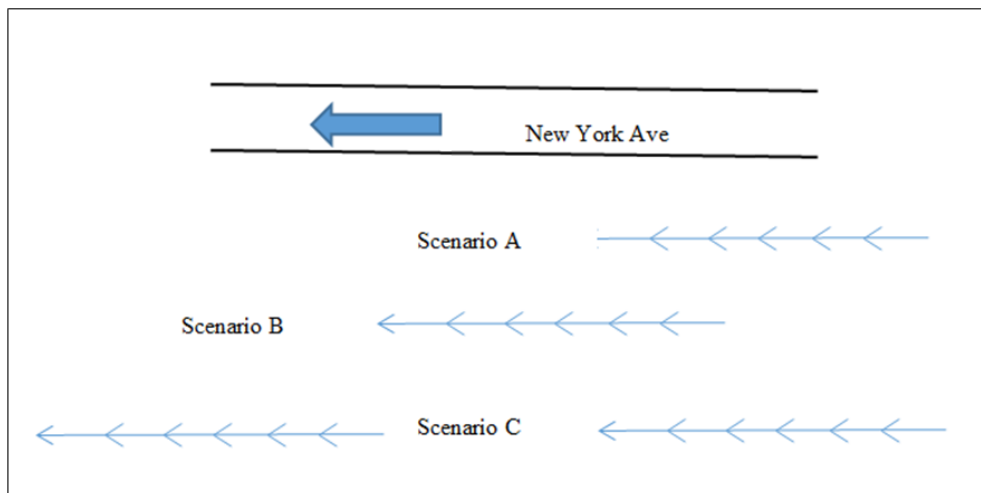
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144 Figure 1: Analysis on New York Avenue (West Bound) and
145 Rhode Island Avenue

146 Apart from westbound New York Avenue NW, both the eastbound and westbound of Rhode
147 Island Avenue corridor between South Dakota Avenue NE and North Capitol St NW are chosen,
148 as shown in Figure 1.

149 Data from each Waze record that overlaps with the above segments is transferred to
150 corresponding segment. There are totally 3 scenarios the overlap can take place which are shown
151 in Figure 2 below. In scenario A and B, the average speed of Waze record is mapped to roadway
152 segment and in scenario C, an average of the speeds is taken and mapped to the segment.

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Figure 2: Different Scenarios of Waze Records

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157 Space-mean travel speed is used as performance measures on arterials. Based on the Waze data
158 collected from March, 2015 to June, 2016, the developed approach is applied to calculate the
159 average travel speed for a regular working day. Table 2 shows the travel speed records on each
160 road segment in the Waze data.

161 Table 2: The number of records on each road segment

Street	Direction	Road Segment	#Records
New York Ave NW	Westbound	Bladensburg Rd NE to Kendall St NE	1258
New York Ave NW	Westbound	Kendall St NE to 4th St NE	2184
New York Ave NW	Westbound	4th St NE to North Capitol St NW	10887
Rhode Island Ave NE	Eastbound	North Capitol St NW to South Dakota Ave NE	19236
Rhode Island Ave NE	Westbound	South Dakota Ave NE to North Capitol St NW	11058

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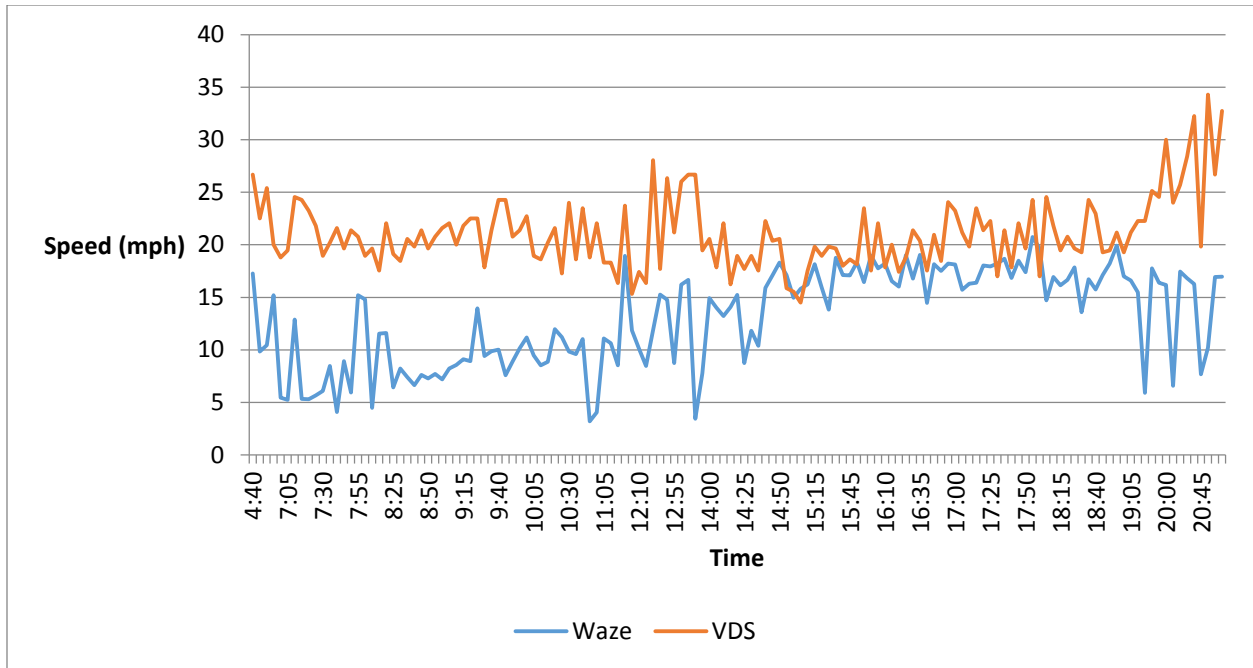
163 Ground Truth Data

164 After Waze Data is collected and refined, for each road segment, its travel speed data with the
165 results from the ground truth data. In this paper, two ground truth data sources are considered,
166 one is the Vehicle Detection System (VDS), and the other is the InRix System [18]

167 The VDS system generates the travel time on the entire corridor. The travel speed $V_{vds}(d, t)$ on
168 date d at time t for road segment S_i can be estimated as:

169
$$V_{vds}(d, t) = L/T_{d,t} \tag{Eq (5)}$$

170 where L is the length of the corridor and $T_{d,t}$ is the travel time on the corridor at time interval t on
171 date d . For a regular working day, the 80th percentile of travel speed is calculated, denoted as
172 $V_{vds}(t)$ for the corridor for comparison. Figure 3 shows the comparison results between Waze
173 travel speeds and VDS travel speeds on New York Avenue NW westbound from Kendall St NE
174 to 4th St NE.



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177 Figure 3: Comparison of Travel Speed on New York Avenue NW westbound between Kendall
178 St NE and 4th St NE

179 The traffic pattern on this westbound New York Ave corridor is different from other typical
180 roadways where there exist double peak periods, one in the morning and another in the afternoon.
181 Figure 3 shows that vehicles move at free flow speeds on westbound New York Avenue before
182 6:00am in the morning and after 7:30pm in the evening. From 6:00am to 7:30pm, the pattern of
183 travel speed data from the Waze application is consistent with that from the VDS system. The
184 travel speed data from the VDS system is a direct measure of the vehicle movements that can be
185 used as ground truth. Compared to the VDS data, the travel speed from the Waze database is
186 substantially underestimated and suffers from different sampling bias at various time periods. To
187 mitigate the effect of sampling bias, morning rush hour and afternoon rush hour are considered
188 separately for developing bias calculation, which is discussed in the next section.

189 For Rhode Island Avenue, InRix data is procured as DDOT does not have sensor along the
190 corridor. Similar to New York Ave, 80th percentile of the travel speed is used in this analysis.

191 Mitigate Sampling Bias

192 It is noted that in Waze data, compared with congestion period, fewer travel speeds are
193 reported during free flow period. In statistics, this is issue of sampling bias. In this section, a
194 comparison will be made between the estimated travel speed based on the Waze data and the
195 measured ground truth travel speed data from VDS and InRix. Using the VDS and InRix data as
196 ground truth, a correction factor is calculated to improve the estimation.

197 Compared to ground truth data, as shown in Figure 3, the travel speed from the Waze
198 database is substantially underestimated. To mitigate this effect, a correction factor b is

199 introduced to improve the Waze-derived travel speeds. The new estimates of travel speeds can be
 200 computed as:

201
 202
$$\tilde{V}(t) = \hat{V}(t) + b \quad \text{Eq(6)}$$

203 Where $\tilde{V}(t)$ is the corrected travel speed at time t and $\hat{V}(t)$ is the travel speed from Waze data at
 204 time t . In this paper, the following empirical formula is used to evaluate b :

205
 206
$$b = \frac{\sum_{t \in T} (V_g(t) - \hat{V}(t))}{N_T} \quad \text{Eq(7)}$$

207 Where $V_g(t)$ is the ground truth travel speed at time t , T is the set of total time points during a
 208 time period and N_T is the size of set T . It is noted that when more people report travel speeds to
 209 Waze, the correction factor b will become smaller.

210 **Analysis of Road Segments on New York Ave NW Westbound**

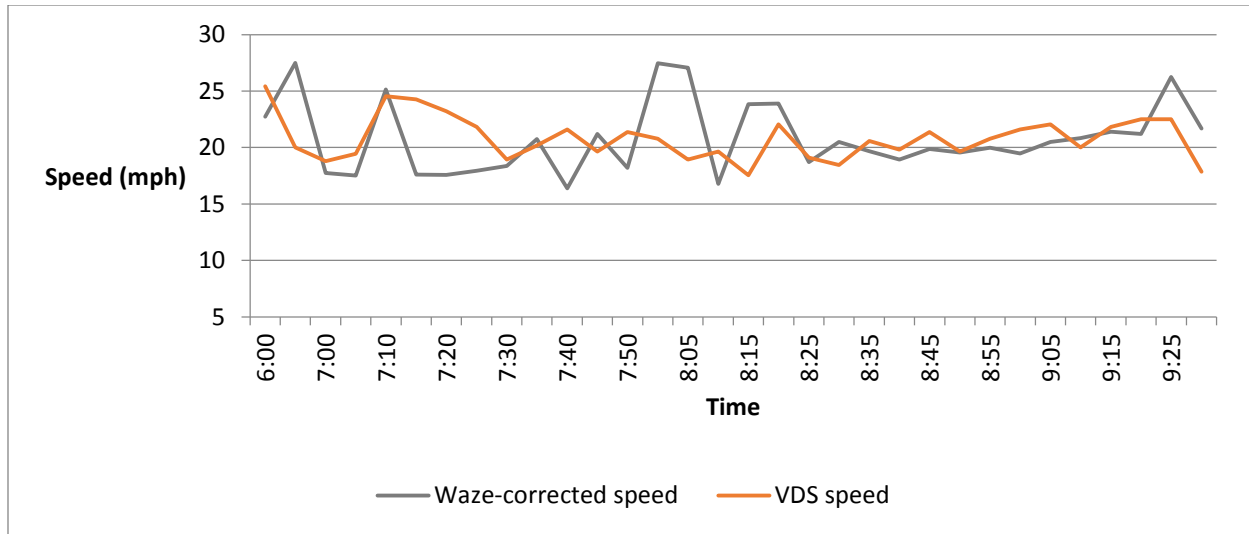
211 In this section, the Waze-corrected speeds are compared with the ground truth data on road
 212 segment level. The morning rush hour is defined from 6:00am to 9:30am during a typical
 213 working day, while afternoon rush hour is defined from 3:00pm to 7:30 pm. For each rush hour,
 214 the corrected speed at every time point during the rush hour is calculated by applying Eq(6).

215 For each road segment on New York Ave NW, its correction factor b in the morning rush hour
 216 and afternoon rush hour is calculated respectively, and the Mean-Square-Error (MSE) between
 217 corrected speeds and ground truth is also calculated, as shown in Table 3.

218 Table 3: Correction factor b and MSE on each road segment

Time Period	Road Segment	b	MSE
6:00am to 9:30am	WB Bladensburg to Kendall St NE	9.42	3.76
	WB 4 th St NE to Capitol St NW	10.71	2.79
	WB Kendall St NE to 4 th St NE	12.27	3.57
3:00pm to 7:30pm	WB Bladensburg to Kendall St NE	11.07	3.21
	WB 4 th St NE to Capitol St NW	11.68	3.02
	WB Kendall St NE to 4 th St NE	3.03	3.39

219
 220 Figure 4 (a) and (b) show the Comparison of Waze-corrected speeds with VDS speeds on New
 221 York Ave NW Westbound from Kendall St NE to 4th St NE. It is noticed that the corrected
 222 speeds fit the ground truth value of travel speeds pretty well.

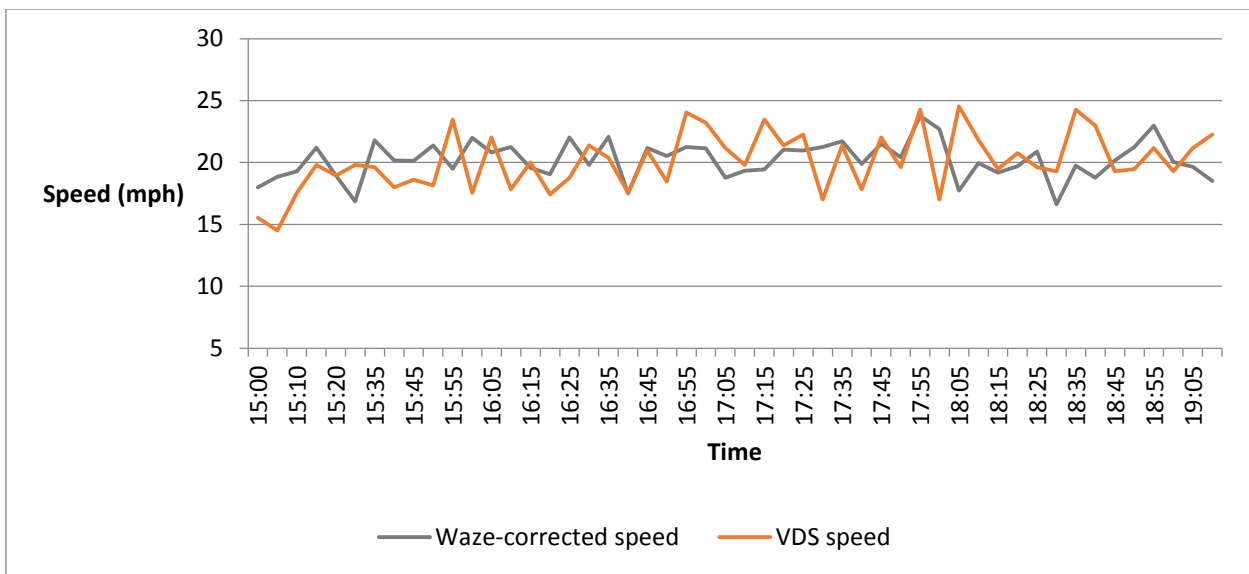


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Figure 4 (a) Morning traffic patterns on New York Ave NW Westbound from Kendall St NE to 4th St NE



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Figure 4 (b) Afternoon traffic patterns on New York Ave NW Westbound from Kendall St NE to 4th St NE

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Analysis of Entire Corridors

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In this section, the Waze-corrected speeds are compared with the ground truth data on the entire corridor. The morning rush hour and afternoon rush hour are considered separately and the corrected speeds are calculated. For each corridor, its correction factor b in the morning rush hour and afternoon rush hour is calculated respectively, and the Mean-Square-Error (MSE) between corrected speeds and ground truth speeds is also calculated, as shown in Table 4.

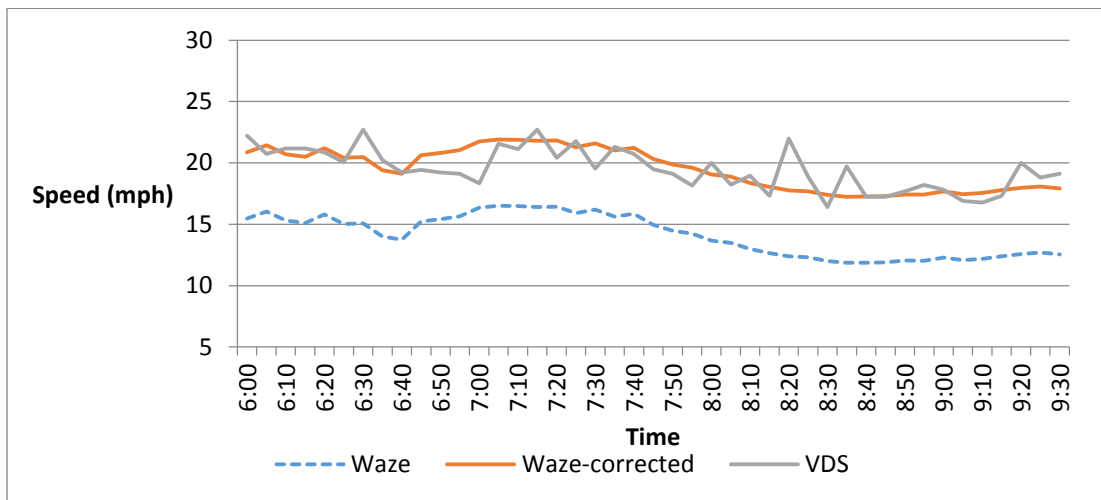
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Table 4: Correction factor b and MSE on each corridor

Time Period	Road Segment	b	MSE
6:00am to 9:30am	New York Ave NW Westbound	5.38	1.33
	Rhode Island Ave NE Westbound	19.09	0.81
	Rhode Island Ave NE Eastbound	12.41	1.06
3:00pm to 7:30pm	New York Ave NW Westbound	9.67	2.19
	Rhode Island Ave NE Westbound	10.62	1.61
	Rhode Island Ave NE Eastbound	10.86	1.08

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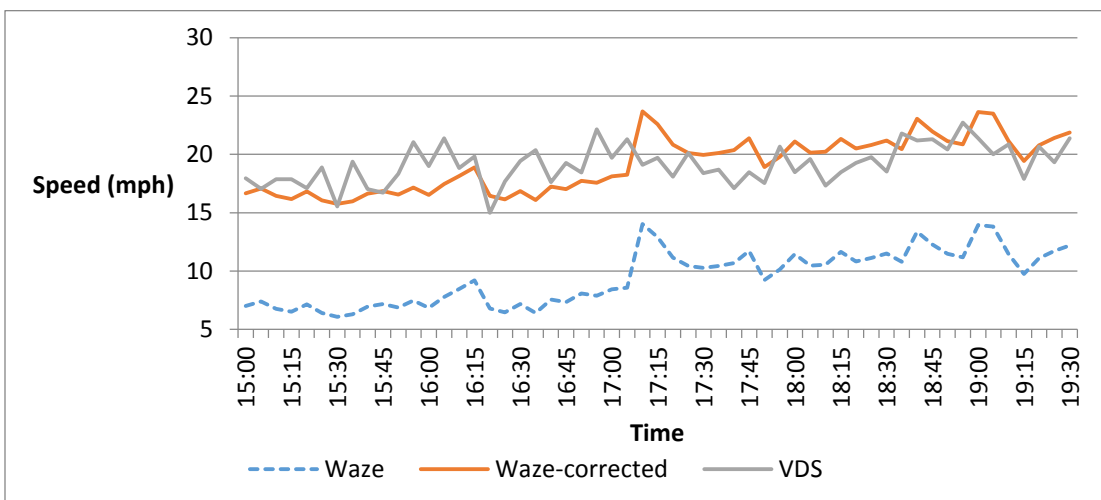
237 The comparison of the Waze speed data and the VDS data on New York Ave NW Westbound is
 238 shown in Figure 5 (a) and (b).



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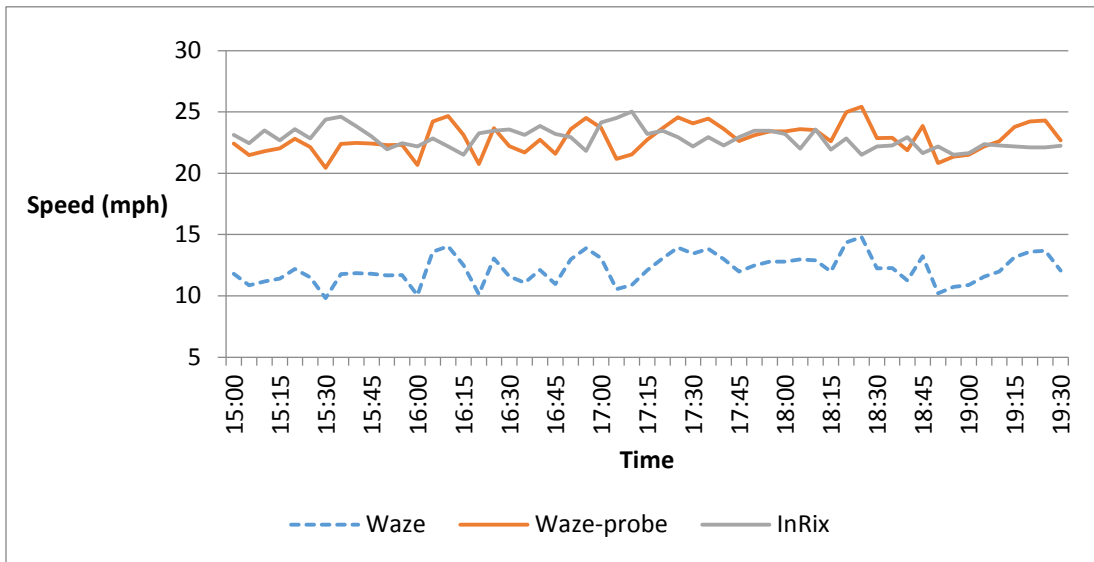
Figure 5 (a) Morning traffic patterns on New York Ave NW Westbound



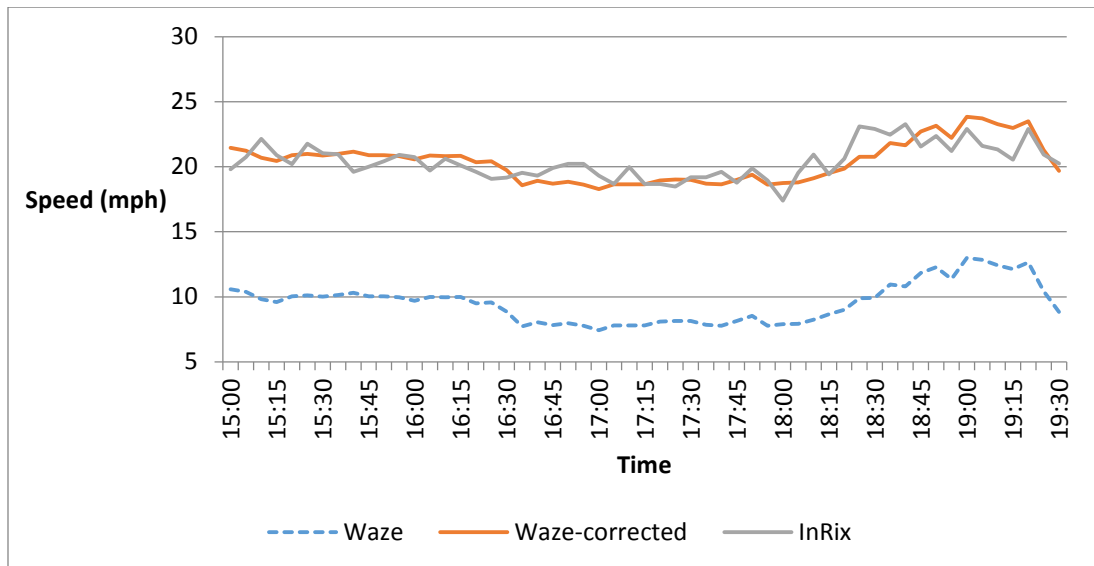
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242 Figure 5 (b) Afternoon traffic patterns on New York Ave NW Westbound

243 Since the VDS data is not available on Rhode Island Avenue, the InRix data is used for
244 comparison. The results are shown in Figures 6 (a) and (b):



245
246 Figure 6 (a) Afternoon traffic patterns on Westbound Rhode Island Avenue NE



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248
249 Figure 6 (b) Afternoon traffic patterns on Eastbound Rhode Island Avenue NE

250 Figure 5 and 6 show that the corrected average speeds fit the ground truth value of traffic speeds
251 pretty well. The results of analysis show that the derived speed data from the Waze application
252 is able to provide additional layer for understanding the traffic patterns and evaluating the
253 effectiveness of the arterials.

254 **CONCLUSIONS**

255 Applying the social traffic data to evaluate the effectiveness of roadways is a new concept in
256 traffic management. The paper explored the possibility of using the Waze data to evaluate the
257 traffic conditions on roadways in Washington DC. A data-mining approach has been developed
258 to derive average travel speeds from the crowdsourced Waze database. The results from the
259 approach were compared with the data from the VDS system and the InRix system on the same
260 roadways. The analysis has shown the Waze data presents a promising low-cost data source for
261 understanding the traffic patterns and evaluating roadway effectiveness. Since the average speed
262 data derived from the Waze application is usually a biased estimate of the true speeds, further
263 research is needed to improve the accuracy of the estimation. Even though the analysis is
264 performed on two corridors, the developed approach can be extended to other critical corridors.
265 As more and more drivers use the Waze application, it is expected the amount of traffic
266 information from the Waze users will exponentially increases in the coming years. The social
267 traffic data will have more application in the field of traffic operations and incident management.

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